

From: "PrimeSupport" <PrimeSupport@eu.sony.com>
Subject: RE: EUR224667
Date: January 23, 2007 10:07:00 AM GMT+01:00
To: "Zsolt Gordos" <ZSOLT.GORDOS@.....HU>

Hello Zsolt,

The firmware upgrade resolved the resolution issue with your camera in 25P. The resultant image can display "Line Flicker" if the sharpness is turned up in the Picture Profile menu. Reducing this to a value around 3 will eliminate the Line Flicker. This is subjective and you will need to determine what setting suits your needs best.

The HVR-V1e remains the only HDV camera whose chip scans in real progressive mode in full 1080 resolution.

If you are unhappy with the camera after adjusting the sharpness, please contact your dealer.

Best regards

PrimeSupport
B2B Service and Support
Sony PSE
Jays Close
Viables
Basingstoke
HANTS
RG22 4SB

phone: 01256 68 38 50
fax: 01256 68 38 30
e-mail: primesupport@eu.sony.com
web: www.sonybiz.net/primesupport